OAK GROVE SCHOOL

Where Students Come First

1700 S. O'Plaine Rd, Green Oaks, IL 60048 • (847) 367.4120 • www.ogschool.org

August 6, 2019

Dear Oak Grove Parents and Guardians:

We wanted to share some information with you that we received last week from Pearson about a data breach that affected school districts across the nation. We needed to gather more information from Pearson about the number of students possibly affected before sending you this message. Here is a summary of what happened and Pearson's response and guidance to schools across the country.

Notice of Data Breach

On July 31, 2019, the District received notification of a student data breach that happened to a District contractor in November 2018.

What Happened

On July 31, 2019, Pearson, a software vendor, announced a student data breach of information provided by users of AIMSweb 1.0, which included the District. In November 2018, Pearson's AIMSweb 1.0 platform was breached, resulting in the unauthorized disclosure of student information. Pearson was alerted to the breach in March 2019, and began notifying affected school districts in July 2019.

What Student Data Was Involved

The breach allowed access to students' first and last names, and in some instances included dates of birth and email addresses. The identity of the breaching party remains unknown. We have no reason to believe student assessment or other private data was accessed during the breach.

What We Are Doing

The District is working with Pearson to ensure no additional information was affected by the breach. Pearson discontinued the use of the AIMSweb 1.0 platform. Pearson is also working with law enforcement in this matter.

What Can You Do?

Pearson is offering complimentary credit monitoring services from Experian for affected individuals. If you are interested in learning more about the complimentary credit

monitoring service, you can call Experian directly at 866-883-3309 or contact Pearson via email at aimsweb1request@pearson.com.

Pearson has asked school districts to share the above two point of contacts with parents and guardians. At this point in time, Oak Grove does not have any additional information. We felt it was important to share this news with all of our students who attended Oak Grove last year, just to be safe. If you have any additional questions, please contact Dr. Lonny Lemon, Superintendent at (847) 367-4120 x. 2000 or Pearson directly at aimsweb1request@pearson.com.

Just today we received this additional correspondence from Pearson:

Further information from Pearson regarding Experian:

Pearson takes its obligation to safeguard personal information very seriously. While we do not have any evidence that any information has been misused, we are providing you the option to enroll in a complimentary one-year membership in Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft.

This is a precautionary measure for those affected individuals of a recent data security incident relating to Pearson's AIMSweb 1.0 platform.

If you are one of those affected individuals or represent an affected minor and choose to redeem this offer, you may activate your membership and start monitoring your or your minor's personal information by following the steps below:

- Ensure that you enroll by: January 31, 2020 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll and provide your activation code:
  - If you are enrolling for an Adult: https://www.experianidworks.com/credit
    - Provide your activation code: PF7N9N97G
  - If you are enrolling for a minor: https://www.experianidworks.com/minorplus
    - Provide your activation code: 4GCYX5C69
  - If you are redeeming this for a minor, provide your minor's information when prompted

You will be covered for up to 12 months.

If you have questions about the product please contact Experian's customer care team at 866-883-3309 by January 31, 2020. Be prepared to provide engagement number DB12466 as proof of eligibility for the identity restoration services by Experian.

Additional details regarding your 12-month Experian IdentityWorks Membership:

A credit card is not required for enrollment in Experian IdentityWorks.

While we have no evidence that your data has been misused, you can contact Experian immediately should you suspect any fraud issues. Experian offers the following features once you enroll in Experian IdentityWorks for yourself or your minor:

- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE**: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to $1 Million Identity Theft Insurance****: Provides coverage for certain costs and unauthorized electronic fund transfers.

The following additional features are also available:

For adults:

- **Experian credit report at signup**: See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring**: Actively monitors Experian file for indicators of fraud.

For minors:

- **Social Security Number Trace**: Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.I
- **Internet Surveillance**: Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.

If you believe there was fraudulent use of your or your minor's information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 866-883-3309. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts, assisting you in placing a freeze on your credit file with the three major credit bureaus, and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling

** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions

School districts take protecting student privacy seriously. We will continue to work with Pearson in any manner they ask. We will also keep you updated, as more information becomes available.

With Oak Grove pride,

Lonny B. Lemon, Ed.D.
Superintendent